Gwendolyn Brooks Library, COVID-19 Update #1
March 23, 2020

The Librarians, University Archivist and Staff of the Gwendolyn Brooks Library will continue supporting the academic efforts of our students and faculty during this crisis.

In the interest of the health and safety of all, we are encouraging remote visits and scheduled appointments, which will be handled remotely as well. We urge all patrons to use the Library remotely by engaging with Reference Librarians via telephone, text, chat, or email; and by making use of the thousands of resources that the Library provides online via our website. Remember, use your CSU email username and password to access our online resources from off campus.

Reference
Phone: 773-995-2235
Email: ask@csu.libanswers.com
Text: 773.362.4409
Chat: http://csu.libanswers.com/

Circulation
Phone: 773-995-2341
Circulation Email: circdesk@csu.edu
Interlibrary Loan Email: iloan@csu.edu

Reference Librarians will be available for phone calls, chat, text and email reference services, and by appointment from 10 a.m. to 4 p.m. Mondays through Fridays. Appointment requests can be submitted online at:

https://csu.libwizard.com/f/research_consultation

We ask that students and faculty submit their requests at least 2 business days (Monday-Friday) in advance. In addition, students and faculty also have access to 24/7 assistance via the "Ask A Librarian" link at the top of the Library home page. The “Ask A Librarian” page includes written answers to 330 questions GBL Librarians have received and responded to; yours might be among them. The direct address for the page is:

http://csu.libanswers.com/

Most of our resources are available through the Library homepage. Faculty librarians have developed well over a hundred subject-specific and course-specific guides to using our resources; these are also available via our website. In the middle right section of the Library homepage, Student and Faculty users can access online resource guides developed specifically for them, which provide a wealth of important and helpful information. They are available here:

Student Guide: http://csu.libguides.com/studentguide/
Faculty Guide: http://csu.libguides.com/facultyresources/

Course, Subject, General, and Topic Guides: http://csu.libguides.com/index.php?b=s
Through May 9, 2020, and potentially beyond that, the Library will be open only to CSU students, faculty, and staff. During the extended Spring Break period, we will be open during our normal break hours of Monday-Friday, 9 a.m. to 1 p.m. From March 30 onward, we will be open Monday-Saturday, 9 a.m. to 5 p.m. For the most up-to-date information on Library hours, please visit our website at http://library.csu.edu/

CSU Patrons may continue to check out electronic books (ebooks) from our library catalog. Access to I-Share materials has been suspended by the Consortium of Academic and Research Libraries in Illinois (CARLI) through March 31, and perhaps beyond. As of March 16 and until further notice, no library materials are being marked overdue.

We are reaching out to all faculty who have scheduled upcoming library instruction sessions to discuss and determine how best to serve your teaching needs and your students' learning needs.

University Archives, Records Management, and Special Collections (ARMS) will continue to offer archival reference services, instructional support, and research support through its unique historical collections as well its variety of primary sources and archival databases. ARMS will also continue to serve the needs for institutional records compliance through records management services. Access to ARMS physical space during this crisis is by appointment only with a 48-hour advance notice and confirmation. Please contact ARMS with any questions regarding services of and access to Archives at csu_archives@csu.edu. In addition to finding answers to commonly asked questions through the “Ask A Librarian” link, you will find more information about ARMS services and may search archival holdings at http://csu.libguides.com/collections/archives.

University Archives, Records Management, and Special Collections Resources:

- Records Management: http://csu.libguides.com/recordsmanagement