April 6, 2020

Although the Gwendolyn Brooks Library building is closed effective April 11, this is a reminder that the Librarians, University Archivist and Staff of the Gwendolyn Brooks Library are here, virtually, to support your teaching and learning during this crisis.

We urge all patrons to use the Library remotely by engaging with Reference Librarians via telephone, text, chat, or email; and by making use of the thousands of ebooks, journal articles, reference works, federal and state government documents, and streaming media resources that the Library provides online via our website. Remember, use your CSU email username and password to access our online resources from off campus.

**Reference**
Phone: 773-995-2235  
Email: ask@csu.libanswers.com  
Text: 773.362.4409  
Chat: http://csu.libanswers.com/

**Reference Librarians** are available for phone calls, chat, text and email reference services, and by appointment from 10 a.m. to 4 p.m. Mondays through Fridays. Appointment requests can be submitted online at:

https://csu.libwizard.com/f/research_consultation

Please submit requests at least 2 business days in advance.

Students and faculty also have access to 24/7 assistance via the "Ask A Librarian" link at the top of the Library home page. The “Ask A Librarian” page includes written answers to 330 questions GBL Librarians have received and responded to; yours might be among them. The direct address for the page is: http://csu.libanswers.com/

Student and Faculty users can access online resource guides developed specifically for them, which provide a wealth of important and helpful information. They are available here:

Student Guide: http://csu.libguides.com/studentguide/

Faculty Guide: http://csu.libguides.com/facultyresources/

Course, Subject, General, and Topic Guides: http://csu.libguides.com/index.php?b=s

CSU Patrons may continue to check out electronic books (ebooks) from our library catalog. Access to I-Share materials has been suspended by the Consortium of Academic and Research Libraries in Illinois (CARLI). As of March 16 and until further notice, no library materials are being marked overdue.